



Materiality

2023-2026





Findeter Materialities:

The materiality process consists of identifying those issues of sustainability that are considered as important for the company and by their interest groups and which have “a direct impact or indirect in the capacity of an organization to create, maintain or distribute environmental, social and economic value.”¹

Why we do it?

- Compliance with the Financial Superintendence’s external circulars 012 and 031
- Alignment with the 2023-2026 National Development Plan
- Findeter strategic planning for the period 2023-2026
- Sustainable and innovative banking pillar
- Relationship and communication with interest groups
- Responsible Action Policy

¹.Global Reporting Initiative (GRI)



Under the framework of the new **Strategic Plan 2023-2026**, we have developed the identification, assessment and prioritization exercise, of the materialities relevant to the entity and its interest groups.

Findeter has used the GRI 3: Material Topics 2021 guide as a reference, which defines a series of universal standards and guidance on the material issues of organizations, whose date of entry into effective date was January 1, 2023. Additionally, we took as reference the double exercise materiality developed by Asobancaria in 2022.

How do we developed the process?

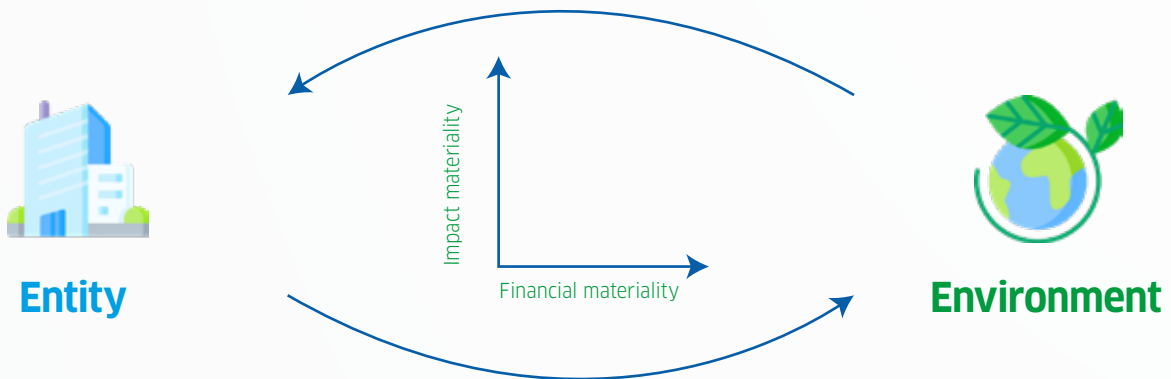
- We identify and prioritize groups of interest and we define the relationship that we will have with each of them.
- We identify through a workshop with the management team, the material issues applicable.
- We value and prioritize each of the material issues with interest groups.
- We build the prioritization matrix for Findeter materialities, where we prioritized those applicable for the period 2023-2026.

Double Materiality

Financial materiality

(From outside to inside)

Identify how the environment impacts the value of the organization.



Impact materiality

(Inside out)

It allows us to understand the positive and negative impacts that the company generates on the environment.

The assessment of Findeter's materialities was done by the groups of interest, with a scale of 1 to 5, according to the following criteria:

Financial materiality criteria:

- **Economic impact:** How relevant is this issue for Findeter's financial performance?
- **Reputational impact:** How relevant is this issue for Findeter image?
- **Operational impact:** How relevant is this matter for the continuity of the provision of products and services?

Impact materiality criteria:

- **Severity:** What is the magnitude of materialization this matter?
- **Frequency/probability:** How possible and it is common for Findeter to generate this impact on the environment and society?

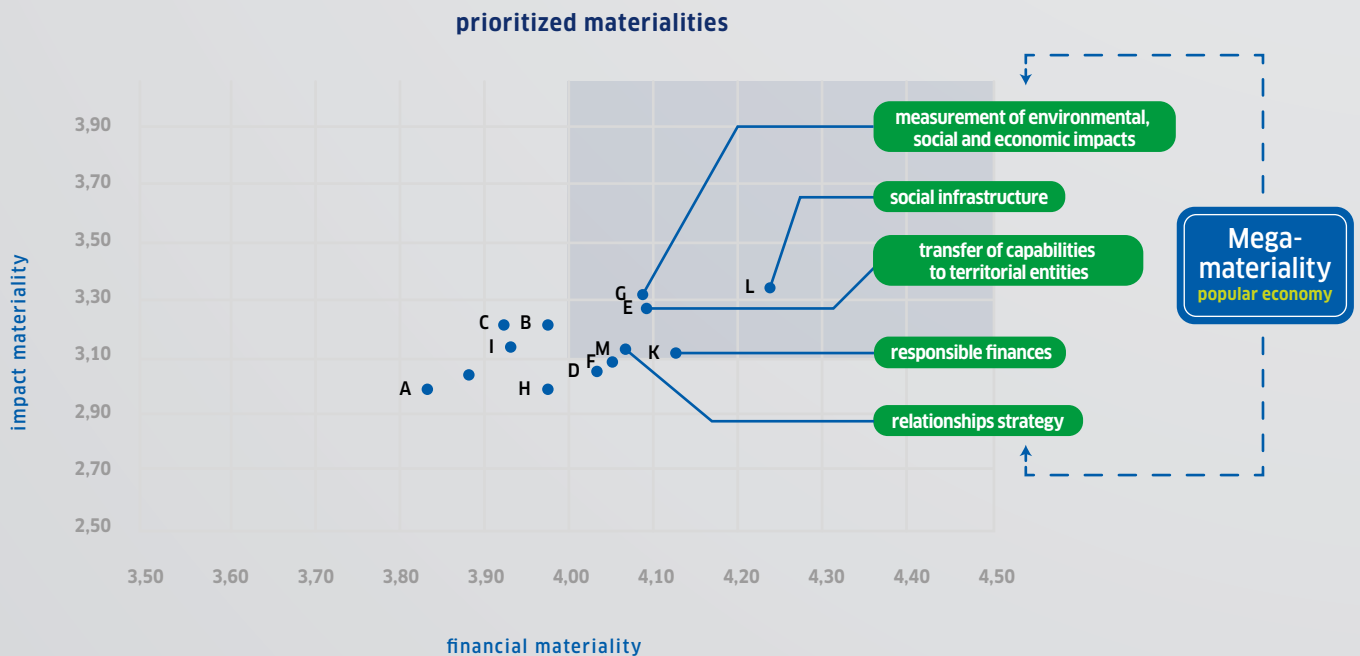
Findeter Materialities 2023-2026

As a result of the exercise developed, we identified 13 materialities applicable to Findeter and classified according to their sustainability focus.

After the assessment with the interest groups, we prioritized five that meet the criteria of double materiality; that is, they have the greatest rating from the financial and the impact perspective.

We align our sustainability strategy to the vision of the new National Development Plan 2023-2026. For this reason, we defined as Mega-materiality the Popular Economy, which integrates transversally the identified materialities.

| | | social | environmental | economic | governance |
|--------------------------------------------|---|-----------------------------------------------------------|---------------|----------|------------|
| Mega-materiality popular economy | A | social and/or environmental volunteering | ✓ | ✓ | |
| | B | risk management of climate change actions | | | ✓ |
| | C | human rights promotion | ✓ | | ✓ |
| | D | organizational culture (innovation and integrity) | | | ✓ |
| | E | transfer of capabilities to territorial entities | ✓ | | |
| | F | information management | | | ✓ |
| | G | measurement of environmental, social and economic impacts | ✓ | ✓ | ✓ |
| | H | financial inclusion and education | ✓ | | |
| | I | responsible supply chain | ✓ | | ✓ |
| | J | circular economy | | ✓ | |
| | K | responsible finances | | | ✓ |
| | L | social infrastructure | ✓ | | |
| | M | relationships strategy | | | |



Prioritized Materialities

Mega-materiality: Popular economy

Guarantee the inclusion of a focus on popular economy as transversal mega-materiality in all our sustainability exercise. For this, we consider as solidarity/popular economy the following entities:

Cooperatives, associations made up of subjects of special constitutional protection, associations

of small products and local agricultural producers whose production systems belong to peasant, family and communities, community action organizations, indigenous councils, associations of traditional indigenous authorities, community councils of black communities, grassroots organizations of people belonging to Afro-Colombian, Raizal and Palenquera populations or with other organizational forms and expressions, defined in laws 2166 of 2021 and 2160 of 2021.

1. Transfer of capabilities to territorial entities: take advantage of our internal knowledge and seeking to design programs that guarantee its management and transfer to interest groups. All this through a strategy of financial education that allows us to mitigate the existing gaps in the territories. We impact: SDG 8, 10 and 11.



2. Measurement of environmental, social and economics impacts: strengthening our current measurement model, seeking to quantify the impact of our operation, designing new actions that allow us to positively impact the Colombian territories. We impact: SDG 9, 12 and 13.



3. Responsible finance: build new investment alternatives that guarantee a flow of capital through a sustainable economy, aligned with ESG principles (environmental, social and governance) that guarantee the generation of value in the long term. We impact: SDG 8 and 11.



4. Social infrastructure: accompany the development of projects that improve the quality of life of our territories through our daily management with programs in bankable sectors. We impact: SDG 9, 10 and 12.



5. Relationship strategy: create spaces with our interest groups to know their needs and build jointly new programs, products or strategies that strengthen the Colombian territories. We impact: SDG 17.





Conclusions:

- Developing a materialities exercise in Findeter allowed us broaden the Entity's view of the environment in order to identify new relevant issues that complemented the 2023-2026 Strategic Planning exercise.
- Through this exercise we managed to work with all the groups of interest in the identification, definition and prioritization of materialities applicable to the Entity, which allowed us to generate two-way conversation spaces to learn first-hand about the vision and expectation that they have regarding sustainability.
- Although as a result of the double materiality exercise, five key material issues were prioritized, it is important to mention that Findeter may advance actions on the other material issues identified, in order to strengthen its sustainability strategy and respond to the needs of its interest groups in relation to this strategy.